

# Singapore Leads in Delivering Superior Digital Government Services and Establishing Trust with Citizens: VMware Study

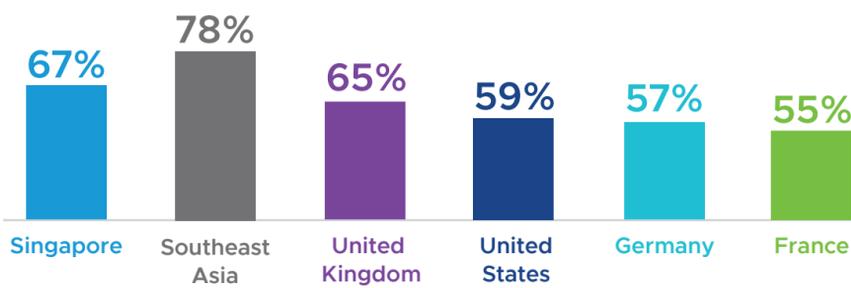


Citizen-Government Partnership may be a differentiator for Asia's post-pandemic recovery

## Singapore, a digitally forward nation

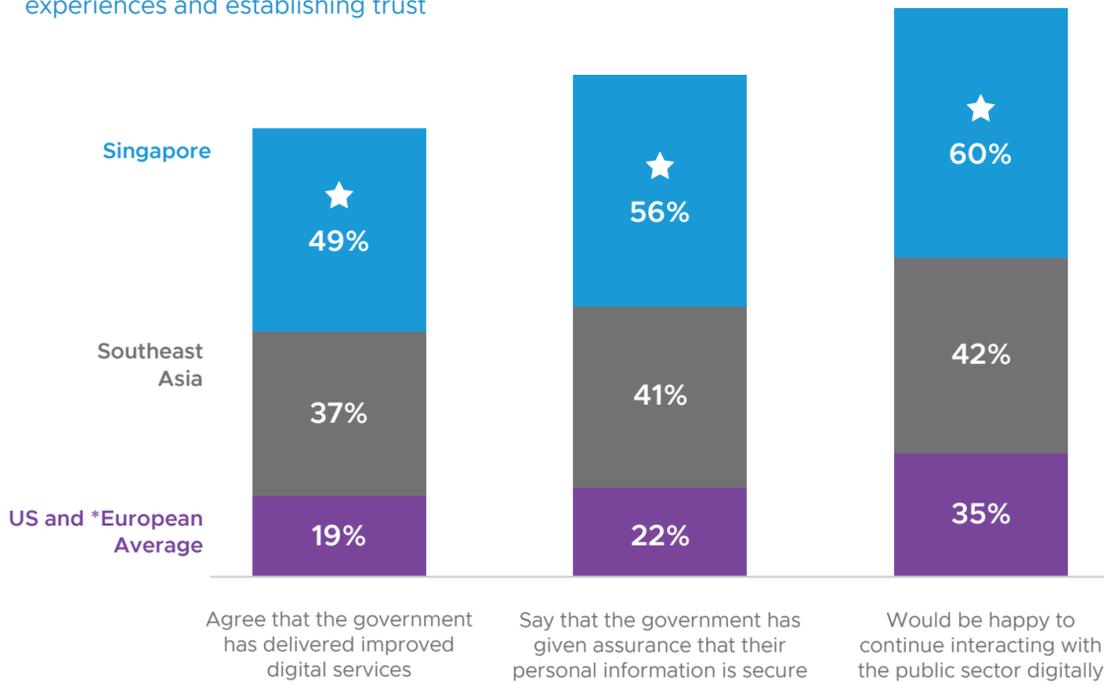
Southeast Asian and Singaporean consumers have high levels of digital curiosity

Southeast Asian and Singapore citizens classify themselves as "digitally curious" or "digital explorers", ready for more digital experiences, ahead of US and \*European counterparts



## Superior experience accelerates digital adoption in Singapore

Singaporeans and Southeast Asians rate their governments higher than the US and \*European average in providing superior digital experiences and establishing trust

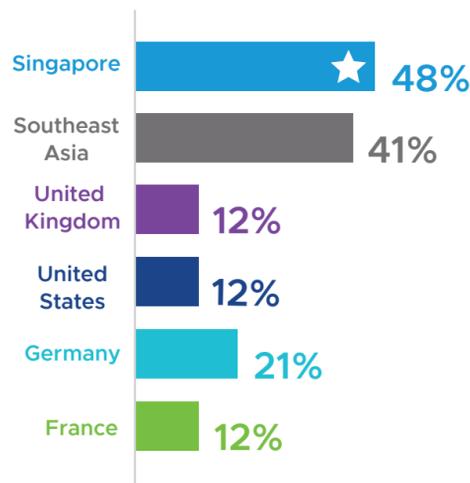
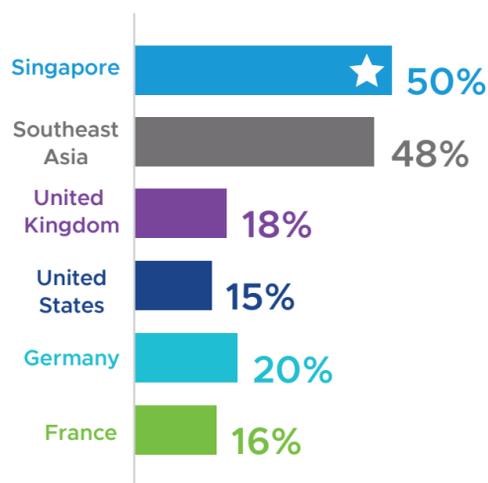


## Digital literacy, a priority for Singapore and Southeast Asia

Many Singaporeans and Southeast Asians say that the government has a critical role to play in raising personal digital literacy levels in their countries

Believe that it is the government's responsibility to increase their personal digital literacy levels

Trust the government in raising the personal levels of their digital literacy



To enable a strong ecosystem, governments should prioritize citizen empowerment with a Trusted Digital Foundation



01

Prioritize a multi-cloud and app-led ecosystem



02

Drive connectivity and innovation in a distributed work environment



03

Ensure Intrinsic Security across platforms

## A Trusted Digital Foundation

\*European surveyed markets include United Kingdom, France and Germany

For full survey results and insights, visit [vmware.com/go/digitallyforwardsgovt](https://vmware.com/go/digitallyforwardsgovt)